



# WARRANTY CERTIFICATE



Name:

Email:

Phone/Cellphone:

TIN Number (SSN/ ITIN / EIN ):

ID number:

District:

Address:

Postal code:

City/State:

Purchase address:

Contract number:

Authorized dealer/Date:

Finger Furniture Industry Ltd. is confident in offering you a product manufactured with the tradition and German precision of quality, the result of its dedication and commitment to customer satisfaction. The company offers 90 (ninety) days of legal warranty plus 1,735 (one thousand seven hundred and thirty-five) days of contractual warranty, totaling 05 (five) years of full warranty coverage for products it manufactures.

To ensure that the product from Finger Furniture Industry Ltd. is covered by this warranty certificate, the Consumer/Customer must follow these precautions:

Use the product properly and avoid exposure to excessive light or heat, which may cause changes to the original color of the furniture.

Follow proper care and maintenance, including the correct cleaning methods. The use of non-recommended or abrasive cleaning products is not permitted.

### WARRANTY EXCLUSIONS

The manufacturer's warranty is void if the furniture is disassembled and reassembled in another room or location. The warranty is valid only for the environment and address specified in the purchase agreement.

Normal wear and tear, color variation, or discoloration due to the passage of time and use, electrical, plumbing, gas, or telephone installations, and the presence of any external agents (mold, termites, leaks, humidity, sea air, outdoor exposure, sun or rain exposure, fire, salt, chemicals, rust, abrasive products, excess weight, etc.) that may affect its preservation will void the warranty.

Defects arising from service provision, such as design errors, transportation, and assembly, will void the warranty. These are the sole responsibility of the authorized dealer.

Defects resulting from construction work on the property after the installation of Finger Furniture Industry Ltd. products (such as plaster, painting, floor or wall repairs, curtain and blind installations, etc.) will void the warranty.

Furniture purchased directly from the authorized dealer's showroom is not covered by the warranty. Warranty Certificate - Finger Furniture Industry Ltd.

### WARRANTY PERIODS

The legal warranty period for any manufacturing defects, if apparent and easily verifiable, is 90 (ninety) days from the date of installation.

The contractual warranty period for furniture manufacturing defects is 1,735 (one thousand, seven hundred and thirty-five) days, subject to normal use and the conditions in this certificate, starting from the invoice date. This includes accessories and components that are part of the furniture supplied and sold by Finger Furniture Industry Ltd., such as: Hettich hinges, Hettich Quadro slides, and Häfele lift systems.

NOTE: The total warranty period for Finger-manufactured products is 05 (five) years, corresponding to the sum of the legal and contractual warranty, as specified above.

The legal warranty period is 90 (ninety) days plus 275 (two hundred and seventy-five) days of contractual warranty, totaling 01 (one) year for products added to the furniture and produced by the approved supplier VILLAGGIO ALUMÍNIOS: glass doors, mirrors, glass shelves, metal structures, starting from the invoice date.

NOTE: The total warranty period for products from the approved supplier Villaggio Alumínios is 01 (one) year, as specified above.

IMPORTANT: The warranties in this certificate are valid for purchases made from 02/01/2024 onward.

**EXTENDED WARRANTY**

The warranty includes the repair or replacement of parts with manufacturing defects from Finger Furniture Industry Ltd. (or from products approved and sold by it), provided that such defects are verified and certified by an authorized dealer maintaining a commercial relationship with the factory.

Damage caused by excessive weight is not covered, especially in wall-mounted cabinets, which must not exceed 15 kg per shelf (with evenly distributed weight) for shelves 25 mm thick.

For furniture with glass shelves, the recommended weight limit is 6 kg per shelf (width of 40 cm), and 3 kg per shelf (width of 80 cm).

Installation and assembly at the customer's residence are the responsibility of the authorized dealer.

Finger Furniture Industry Ltd. is not responsible for issues arising from electrical, plumbing, gas, or telephone installations or for items added to the modules, such as glass (except for those supplied with aluminum profile doors from the approved brand Villaggio), granite, marble, stone, sinks, appliances, decorative objects, upholstered furniture, wallpaper, or any accessories not sold by Finger Furniture Industry Ltd.

Furniture and accessories no longer manufactured by Finger Furniture Industry Ltd. or by approved companies are not covered, according to the Consumer Defense Code, Article 32.

**CLEANING, ASSEMBLY AND MAINTENANCE INSTRUCTIONS**

For greater durability, we recommend cleaning the furniture manufactured by Finger Furniture Industry Ltd. using neutral soap and a lightly damp cloth.

Assembly must be done according to the installation and assembly manual available from each authorized dealer and provided at the time of purchase. Installation and assembly by the client/consumer will void this warranty, as will any unauthorized modifications. Modifications are only permitted by a certified team from Finger's authorized dealers.

Finger Furniture Industry Ltd. is not responsible for problems caused by improper use, exposure to weather, termite or pest damage, or improper or non-disinfected storage.

**GENERAL NOTES**

This warranty must be exercised within the periods indicated at the authorized dealer where the furniture was purchased, upon presentation of this certificate with all fields completed, along with the contract and invoice without erasures. If these documents are not presented, technical support will be provided only upon payment.

Finger Furniture Industry Ltd. does not authorize any individual or entity, including authorized dealers, to assume any warranty on its behalf other than that stated in this certificate.

The warranty applies solely to the specific part with a verified manufacturing defect, not to the entire environment.

Replaced parts under warranty carry a new 90 (ninety)-day warranty from the date of delivery of the technical assistance.

Finger Furniture Industry Ltd. reserves the right to perform technical services as it deems necessary without affecting essential characteristics. Matching colors and textures is not guaranteed due to time and production batch differences.

Discontinued products may be serviced upon consultation and payment via the authorized dealer.

Purchasing "Showroom" products, with specific business conditions and discounts, is not covered by product support. These items are sold as-is, without manufacturer liability, and reassembly may cause fitting issues. Technical support will be offered upon estimate and payment

AUTHORIZED DEALER'S STAMP AND SIGNATURE

1st Copy – Customer | 2nd Copy – Authorized Dealer